

## Fur to Feathers Pet Sitting Service

### Call Home/Texting Policy rev 7/2023

The safety of your pets is our primary concern. We do everything in our abilities to ensure their safety. We believe that your pets need to be visited the number of times agreed up during a day.

While we certainly anticipate that you will be arriving home on the date you provide us, we understand that there will occasionally be circumstances beyond your control that will prevent you from returning on the indicated date. If this happens, **please call or text us** and we will absolutely extend past the predetermined visits to care for your pets.

**We ask that you call or text us when you arrive home.** This covers an unforeseen event in which you do not arrive home and cannot notify us of this situation.

**IF FUR TO FEATHERS DOES NOT HEAR FROM YOU WHEN YOU RETURN HOME, WE WILL AUTOMATICALLY EXTEND OUR VISITS TO ENSURE THE SAFETY AND WELFARE OF YOUR PETS. IF WE ARRIVE AT YOUR HOME AND YOU ARE EITHER AT HOME OR HAVE ARRANGED FOR OTHER CARE FOR YOUR PETS, WE WILL CHARGE YOU FOR AN EXTRA VISIT AND ANY OTHER CHARGES THAT MAY APPLY.**

I understand and fully agree with this policy and will assume all liability for charges arising from this policy.

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Client Signature

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Date