

## **Fur to Feathers Pet Sitting Service** **Guidelines and Policies Contract**

1. **PET SITTING:** Visits are \$\_\_\_\_\_ per visit, and/ or \$ \_\_\_\_\_ per day.  
**OVERNIGHT STAYS:** (This includes one mid-day visit only) \$ \_\_\_\_\_  
  
DOG WALKING or Mid-Day: Walking \$ \_\_\_\_\_ per 30 minutes, or walking \$\_\_\_\_\_ per 60 minutes.
2. **VISIT TIMES:** **Fur to Feathers** will visit at the requested times as closely as possible. However if we are caring for multiple pets, the times may be shifted a little to accommodate our clients. We will do our very best to arrive at the appointed times.
3. **ADDITIONAL PET CARE ASSISTANCE AND OTHER SCHEDULED SERVICES:** We all want our pets to have all the love and attention they deserve, but please be advised that if there are other persons entering and leaving your home, **Fur to Feathers** cannot be held liable for any damages or problems that may arise as a result. Please inform us at the time of the consultation of anyone who may have access to your home while you are away. This includes cleaning services, repair persons, friends, family, landlords and neighbors.
4. **VACINATIONS/IMMUNIZATIONS:** **Fur to Feathers** requires that all pets have the necessary vaccinations and immunizations before service begins. We may ask to see expiration dates for rabies vaccinations.
5. **UNFORESEEN PURCHASES:** **Fur to Feathers** will purchase pet food, litter, cleaning supplies or other necessary items that contribute to the health and well being of your pet while you are absent. We will retain a receipt and pet owner is responsible for reimbursement of these items. An additional **\$15.00** trip fee will be charged to the pet owner.
6. **PET WASTE:** **Fur to Feathers** will properly dispose of all pet waste. We do request that you provide plastic bags for this purpose and indicate where you would like these waste bags disposed.
7. **LEASHES:** All dogs will be required to be on a leash during outdoor visits/walks.
8. **ANIMAL BEHAVIOR:** Animal Behavior can be unpredictable. **Fur to Feathers** does not accept responsibility or liability for animal behavior, normal or otherwise, which results in injury to the client's animals. Further, if a **Fur to Feathers** provided is harmed or injured by the client's animals, the client/owner accepts full responsibility for the cost of any necessary medical attention required by either the **Fur to Feathers** Pet Care provider or by the animals.

9. **FENCES:** Fenced in yards are wonderful playgrounds for our dogs and allow s them additional space to exercise and play. However NO fence system is totally secure. Fur to Feathers does not accept responsibility or liability for any client's animals that escape or become lost or insured, fatal or other, when instructed to leave the clients animals in a fenced in area. This includes electronic, wood, metal or any other type of fence.
10. **OTHER DOGS:** We will not permit your dogs to interact with strange dogs. If stray dogs that are off leash approach, we will do our best to keep interaction at a minimum and move away from them.
11. **HOUSE CLEANLINESS: Fur to Feathers** will clean up after your pets to the best of our ability. Please inform us of the designated area for the appropriate cleaning supplies. If there are accidents above and beyond the normal amount anticipated, Fur to Feathers will charge a reasonable fee for clean up time.
12. **PRIVACY POLICY:** All of your information will be kept private and confidential. Fur to Feathers highly respects our clients' entrusting us with the care of their home and their loving pets. We do recommend that you inform a trusted neighbor that while you are away **Fur to Feathers** will be caring for your pets and your home.
13. **HOUSEHOLD EMERGENCIES: Fur to Feathers** will get some emergencies contact information from you at the consultation. It would be very helpful to leave a number of a trusted maintenance company or person for any household emergencies that may arise during your absence. This includes but is not limited to; leaking pipes, malfunctioning water heaters, and air units.
14. **THERMOSTATS:** Please leave your thermostat setting within a normal comfortable range (77 to 80 F). We may need to adjust the thermostat in your absence to ensure the health and comfort of your pets and this includes turning it on if off.
15. **EARLY RETURNS/LAST MINUTE CHANGES:** It is not unusual for trip plans to change at the last minute. However, please understand that **Fur to Feathers** carefully schedules our time to service you and our other clients. Therefore, there are no refunds or credits for early returns or last minute changes to pet care. Once pet care begins, payment is due for the original dates scheduled.
16. **CANCELLATIONS: Fur to Feathers** requires a full four-day notice prior to the date of the first visit. Failure to provide notice in less than four days will result in a **\$25.00** cancellation fee payable by the owner.

17. **HOLIDAY CANCELLATIONS:** With the exception of severe weather, life threatening emergencies or a death in the family, **ANY** cancellations prior to a major holiday; ie. CHRISTMAS, NEW YEARS, EASTER, MEMORIAL DAY, JULY 4<sup>TH</sup>, LABOR DAY AND THANKSGIVING **with less than a four day notice** will result in **25%** of the total invoice for scheduled pet care to be paid. We request your understanding that Holiday travel is a peak service time for pet care.
18. **CANCELLATIONS FOR MID-DAY SERVICE:** A 48-hour notice is required prior to the next scheduled visit. Otherwise payment is due for the time originally agreed upon.
19. **TERMINATION OF MID-DAY SERVICE:** Please provide **Fur to Feathers** with a full 2 days of notice in the event mid-day service is no longer needed. If a 2 day notice is not provided, payment is due for the service originally agreed upon.
20. **PAYMENT:** **Fur to Feathers** accepts cash or checks. Payment is due at the time of or prior to the first visit. Please make all checks payable **Fur to Feathers**.
21. **RETURNED CHECK CHARGES:** There is a \$35.00 fee for all returned checks.

I, \_\_\_\_\_ have read, understand and agree to the policies and guidelines of the service of **FUR TO FEATHERS PET SITTING SERVICE**. I further understand that a copy of this form will be kept on file for documentary purposes. All policies and guidelines are subject to change at the discretion of **Fur to Feathers**.

Pet Owner  
Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Provider  
Signature: \_\_\_\_\_

Date: \_\_\_\_\_